Resolution No. AC/II(23-24).2.RUV3

S. P. Mandali's Ramnarain Ruia Autonomous College

(Affiliated to University of Mumbai)



Syllabus for

Program: T.Y.BVoc Tourism and Travel

Management

Program Code: (RUVTTM)

(Credit Based Credit System for Academic Year 2024–2025)



GRADUATE ATTRIBUTES

S. P. Mandali's Ramnarain Ruia Autonomous College has adopted the Outcome Based education model for its vocational programs to make its vocational graduates globally competent, ready with skill sets needed for the industry and capable of adapting to the changing needs of the job roles. The Bachelor in Vocation Programme will not only nurture good technical and analytical skills needed for the operation but will also encourage students to reflect on the broader purpose of their vocational education by developing and acquiring skills that go beyond the technical knowledge and prepare them as agents of social good in an unknown future.

GA	GA Description				
	A student completing Bachelor's Degree in Tourism and Travel				
	Management program will be able to:				
GA 1	Recall the knowledge and skills acquired in the program related to the working of the industry for which the student has been trained and effectively apply the job skills to				
	discharge the responsibilities of the job roles in the industry				
GA 2	Listen and effectively communicate with peers, seniors and regulators of the industry				
	within the corporate and official settings by rationally handling digital platforms used for				
	information gathering, storing and dissemination and be competent to comprehend,				
	evaluate and comply with the ethical and legal requirements while handling these				
	platforms				
04.0					
GA 3	Apply the knowledge and skills acquired by hands-on experiences to real-life situations				
	and analyse objectively while making individual judgments to solve problems and				
	troubleshoot with keen observation and hypothesis testing for independently reaching				
	a logical Conclusion				
GA 4	Analyse the information independently and transform it into knowledge as applicable				
	to the contemporary situations of the trade and work cooperatively with peers and				
	manage resources effectively while keeping the team goals over personal goals				
GA 5	Interact with people of diverse backgrounds and cultures respecting their beliefs and				
	practices and while effectively engaging within a multicultural society and be able to				
	empathise with the societal needs and be concerned and responsible to environmental				
	Issues				



04.0	
GA 6	Perform duties ethically and comply with the legal and contemporary regulatory norms related to all areas of the trade with truthful representation of data and results.
GA 7	Responsibly take up initiatives and perform as an effective leader while executing different tasks as a team and evolve as a successful entrepreneur with abilities to motivate and organize people and effectively lead them in the right direction to achieve organizational Goals
GA 8	Take advantage of their prior learning and join the program during the course of their lifetime as a lifelong learner so as to re-skill themselves and adapt to the changing demands of the trade at any point in life.
GA 9	To inculcate research temperament and entrepreneurship ethics in the students
910	



PROGRAM OUTCOMES

РО	Description
	A student completing Bachelor's Degree in B.Voc. program in the
	subject of Tourism and Travel will be able to:
PO 1	Develop knowledge, understanding and expertise in their chosen field of Tourism
	and Travel Management (through theory and practical components).
PO 2	Develop an understanding of tourism-based concepts and its impact on environment
	and Economy
PO 3	Understand theoretical concepts and niche tourism concepts for sustainable growth
	of tourism activities.
PO 4	Understand tour management, operations, aviation industry and global distribution
	systems and their use for practicing in the industry.
PO 5	Contextualize tourism within broader cultural, environmental, political and economic
	dimensions of society. Critique tourism practices for their implications locally and
	globally.
PO 6	Apply relevant tourism technology and software for the creation and management of
	tourism experiences
PO 7	Sensitize students to take up research-based activities and methods for
	interpretation of tourism data to understand travel trends, tourism promotion,
	destination management and city concepts
PO 8	Provide opportunities to excel in academics, research and industry.
PO 9	Exhibit effective oral communication through personal interaction as well as
	classroom presentations, individually or as part of a group, to a larger audience.
PO 10	Demonstrate critical thinking and analytical skills through writing and verbal
	assessments. This shall enable the candidates for developing leadership and
	entrepreneurship qualities for job prospects



PROGRAM OUTLINE

SR. NO.	SEM	COURSE	COURSE TITLE	CREDITS	COMPONENT
1	V	RUVTTM501	Basics of Accounts	04	GENERAL
2	V	RUVTTM502	Event Management	04	GENERAL
3	V	RUVTTM503	Retail and Sales Management	04	GENERAL
4	V	RUVTTM504	Research Based Project	06	SKILLED BASED
5	V	RUVTTM505	Basics of Travel Technology	06	SKILLED BASED
6	V	RUVTTM506	International Tour Planning	06	SKILLED BASED
7	VI	RUVTTM601	Introduction to Indian Sociology	04	GENERAL
8	VI	RUVTTM602	Fundamentals of Public Relations	04	GENERAL
9	VI	RUVTTM603	Environmental Awareness and Sustainable Development	04	GENERAL
10	VI	RUVTTM604	Marketing and Digitization in Tourism	06	SKILLED BASED
11	VI	RUVTTM605	Entrepreneurship and Start up Management	06	SKILLED BASED
12	VI	RUVTTM606	Corporate analysis and Company Culture	06	SKILLED BASED



Course Title: Basics of Accounts

Semester V

Course		Course/ Unit Title	4 Credits/
Code	Unit	Basics of Accounts	60 Hours
RUVTTM501	I	Basic Accounting terms	10
		Transactions, Types of Accounts , Accounting	
		Process	
	II	Books of original entry, Subsidiary Book	10
		Ledger Accounts	
	III	Primary financial statements-I	15
		Sales/Revenue, Profit and Loss	
		Appropriation Account- meaning	
	IV	Balance sheet	10
		Introduction to Assets and Liabilities	
		 Capital - Types of Share capital, Types of 	
		Shares	
		Reserves and Surplus	
		Net worth –meaning and importance -	
		Importance of balance sheet	
	OV	Primary financial statements-III	15
_?		Statement of Cash flow – meaning- importance	
		Statement of Working Capital	
		Ratio Analysis	



A) Internal Assessment (40%) - 40 Marks

Sr. No.	Evaluation Type
1	Class assignments
2	Preparation of presentation, reports, posters etc.
3	Surprise test (Short answer, MCQs etc.)
4	Submission and Viva Voce
5	Group Discussion or Debate

B) External Examination (60%) - 60 Marks Semester End Theory Examination:

60 Marks written examination. These examinations shall be of 2 Hrs

Question No	Question A or B	Marks
Q.1		10
Q.2	1/0	10
Q.3	07	10
Q.4.		10
Q.5		10
Q.6		10



Course Title: Event Management

Semester V

	<u> </u>	Course/Heit Title	
Course		Course/ Unit Title	4 Credits/
Code	Unit	Event Management	60 Hours
RUVTTM502	I	Introduction to Events:	10
		Scope, Nature and Importance	
		Types of Events	
		Practices in Event Management - Key	
		steps to a successful event	
	II	Event management careers:	10
		Specialized Career Paths In Event	
		Management	
		Profiles Of Professionals	
	III	Event Planning and organizing:	15
		 Site planning, operations and logistics 	
		Planning For "Green" And Sustainable Events	
		 Organizational Structures For Events 	
		Acquiring resources and financial	
		management	
	IV	Market research – understanding the customer	10
~(0		Why Do people Attend Events?	
		Consumer Research on Event	
	V	Evaluation and impact assessment	15
7,0,		Evaluation Concepts and Methods	
		Economic Impact Measurement and Evaluation	
		Evaluation of Overall Costs and Benefits	



A) Internal Assessment (40%) - 40 Marks

The students organize and manage formal event for more than 150 participants. Grading is done on the basis of theme selection, planning, organizing and execution and feedback of the event. Guest speakers are invited and activities like PR, Marketing, Hospitality, Accounting are solely handled by students and supervised by the faculty.

B) External Examination (60%) - 60 Marks Semester End Theory Examination:

60 Marks written examination. These examinations shall be of 2 Hrs

Question No	Question A or B	Marks
Q.1		10
Q.2		10
Q.3	,xO	10
Q.4.		10
Q.5		10
Q.6		10



Course Title: Introduction to Retail & Sales Management

Semester V

Course		Course/ Unit Title	4 Credits/
Code	Unit	Introduction to Retail & Sales	60 Hours
		Management	
RUVTTM503	I	Introduction to Retailing and Sales	10
		Management	
		Formats of Retailing	
	II	Retail planning and development:	10
		Understanding the Retail Customer	
		Strategic Retail Planning Process	
	III	Evolution of Professional Sales	15
		Sales Strategies	
		Staffing Options	
		Motivation- an important element for Sales	
		Sales Forecasting	
	IV	Sales Presentation Techniques	10
		Emerging Trends in Sales Management	
	0		
	V	CRM–Customer Relationship Marketing	15
000		Monitoring and Controlling Sales	



A) Internal Assessment (40%) - 40 Marks

Sr. No.	Evaluation Type
1	Class assignments
2	Preparation of presentation, reports, posters etc.
3	Surprise test (Short answer, MCQs etc.)
4	Submission and Viva Voce
5	Group Discussion or Debate

B) External Examination (60%) – 60 Marks Semester End Theory Examination:

60 Marks written examination. These examinations shall be of 2 Hrs

Question No	Question A or B	Marks
Q.1		10
Q.2	1/0	10
Q.3	07	10
Q.4.		10
Q.5		10
Q.6		10



Course Title: Research Based Paper

Semester V

Course		Course/ Unit Title	6 Credits/
Code	Unit	Research Based Paper	90 Hours
RUVTTM504		 The students will undertake the project work on the topic mutually discussed by the students and the faculty. The topic can be on the various issues, problems, themes, case studies, and tourism organization study, introduction of a new concept in tourism as start-up, field survey and relevant aspects pertaining to the tourism industry. The final analysis will be an outcome of field enquiry and data analysis as well as review of the existing literature in the particular area of study Each student will have to submit the project undertaken in a period of six weeks. The students will have to appear before a board of examiners constituted for the purpose of conducting viva voce. The Final assessment will be of 100 marks which would be assessed by the Internal Guide (60 marks) and External Expert (40 marks). Grading shall depend upon continuous evaluation final presentation and panel interview process. 	



- The students will appear before a Board of Examiners from the industry / academia constituted for the purpose of conducting viva voce.
- The Final assessment will be of 100 marks which would be assessed by the Internal Guide (40 marks) and External Expert (60 marks).
- Grading shall depend upon continuous evaluation, final presentation and viva voce.



Course Title: Basics of Travel Technology II

Semester V

Cauraa		Course/ Unit Title	C Cuadita/
Course		Course/ Office Title	6 Credits/
Code	Unit	Basics of Travel Technology II	90 Hours
RUVTTM505	I	Understanding different routings and	15
		terminologies of advanced fares	
		Basics of a Fare quote	
	II	Understanding entries of a fare quote and rule	15
		displays	
		Taxation policy	
		Booking designators	
	III	Pricing of an itinerary	15
		Segment association required for pricing	
		Storing fares and Bargain Finders	
	IV	Evaluating BSP rules and regulations	15
		 Understanding concept of group bookings 	
		Different types of Ticketing,	
	V	Concept of Inventory management for the	15
	.0,	airlines and	
		learning brief on line documentation	
-00		required for international travel	
Silli		The remaining 15 hours for tutorials	



A) Internal Assessment (40%) - 40 Marks

Sr. No.	Evaluation Type
1	Class assignments
2	Preparation of presentation, reports, posters etc.
3	Surprise test (Short answer, MCQs etc.)
4	Submission and Viva Voce
5	Group Discussion or Debate

B) External Examination (60%) – 60 Marks Semester End Theory Examination:

- 1. 20 marks for concept-based learning taught in the subject via presentation and viva OR submission and viva voce.
- 2. 40 Marks written examination. These examinations shall be of 2 Hr (for 40 marks)

Question No	Question A or B	Marks
Q.1	110	8
Q.2	67,	8
Q.3	0	8
Q4.		8
Q5.)	8



Course Title: International Tour Planning

Semester V

		Course/Unit Title	
Course		Course/ Unit Title	6 Credits/
Code	Unit	International Tour Planning	90 Hours
RUVTTM506	I	Travel Agency and its functions	15
		Tour operators	
		Logistics to be handled for international tours	
	II	Administration of company operations,	15
		planning and controlling of financial	
		operations	
		Understanding the organizational concepts,	
		budget and standard procedures and rules	
		Financial analysis and budget	
	III	Preparing itinerary and Costing the	15
		itinerary (GIT and FIT) Day wise and city	
		wise (international only)	
		Computing costs and mark up to earn profits	
	1V	Comparative study of different products	15
		for the same destination	
	0.	Importance of blogs for destination promotion	
~0	V	Manage clients and develop business	15
		Communication with customers and colleagues,	
7,0,		_	
		The remaining 15 hours for tutorials	



A) Internal Assessment (40%) - 40 Marks

Sr. No.	Evaluation Type
1	Class assignments
2	Preparation of presentation, reports, posters etc.
3	Surprise test (Short answer, MCQs etc.)
4	Submission and Viva Voce
5	Group Discussion or Debate

B) External Examination (60%) - 60 Marks

Semester End Theory Examination:

- 1. 20 marks for concept-based learning taught in the subject via presentation and viva OR submission and viva voce.
- 2. 40 Marks written examination. These examinations shall be of 2 Hr (for 40 marks)

Question No	Question A or B	Marks
Q.1		8
Q.2		8
Q.3		8
Q4.		8
Q5.		8



Course Title: Introduction to Indian Sociology

Semester VI

	T		V,V
Course		Course/ Unit Title	4 Credits/
Code	Unit	Introduction to Indian Sociology	60 Hours
RUVTTM601	I	 Nature of Sociology: concept and definition, scope Uses of Sociology 	15
	II	 Introduction to Indian Society: Tribal, Rural and Urban communities Social institutions in India - Caste, family, marriage 	10
	III	Social changes: Industrialization, Westernization, Urbanisation, Modernisation, Democratization	10
	IV	 Major Social Challenges in India Unemployment Population and Human Resource skilling • Health and emerging trends in Medical tourism Gender sensitivity in the tourism and travel industry 	10
Salulli	V	 Tourism Sociology: Influence of Indian social structure on travel motivations of tourists Social mobility and changing travel space: Globalisation, Digitalisation and advancement in travel technology. 	15



A) Internal Assessment (40%) - 40 Marks

Sr. No.	Evaluation Type
1	Class assignments
2	Preparation of presentation, reports, posters etc.
3	Surprise test (Short answer, MCQs etc.)
4	Submission and Viva Voce
5	Group Discussion or Debate

B) External Examination (60%) – 60 Marks Semester End Theory Examination:

60 Marks written examination. These examinations shall be of 2 Hrs

Question No	Question A or B	Marks
Q.1		10
Q.2	1/0	10
Q.3	07	10
Q.4.		10
Q.5		10
Q.6		10



Course Title: Fundamentals of Public Relations

Semester VI

		On and a / Harit Title	116,0
Course		Course/ Unit Title	4 Credits/
Code	Unit	Fundamentals of Public Relations	60 Hours
RUVTTM602	I	Public Relations – concept, definition	15
		Scope and Functions	
		Organisation of P.R. for Corporates	
	II	Selection, Development, Training of P.R.	10
		Personnel	
		Important etiquettes and body language of P.R.	
		personnel	
	III	Public relations strategy:	10
		Marketing	
		Damage control	
		Public meetings and event management	
	IV	P.R. Communication:	10
		Process for customer care	
		Electronic media coverage	
	0	Sales promotion, trade fairs	
-7		Feedback analysis, Information management	
100	V	Ethics, morals and values in P.R	15
		Selection and	
		importance of Brand Ambassadors,	
		Outsourcing P.R.	
	1	1	



A) Internal Assessment (40%) - 40 Marks

Sr. No.	Evaluation Type
1	Class assignments
2	Preparation of presentation, reports, posters etc.
3	Surprise test (Short answer, MCQs etc.)
4	Submission and Viva Voce
5	Group Discussion or Debate

B) External Examination (60%) – 60 Marks Semester End Theory Examination:

60 Marks written examination. These examinations shall be of 2 Hrs

Question No	Question A or B	Marks
Q.1		10
Q.2	1/0	10
Q.3	07	10
Q.4.		10
Q.5		10
Q.6		10



Course Title: Environmental Awareness and Sustainable Development

Semester VI

Course		Course/ Unit Title	4 Credits/
Code	Unit	Environmental Awareness and	60 Hours
		Sustainable Development	
RUVTTM603	I	Definitions, components of environment	15
		Types of environment	
	II	Environmental Pollution and depletion of	10
		ozone layer with special reference to tourism	
		activities	
		Biological diversity and Tourism World Summit	
		on Sustainable Development and Tourism	
	III	Ecotourism:	10
		 Social and ecological impacts of tourism & 	
		Definition of ecotourism	
		Ecotourism Resources	
	IV	Eco-tourism Planning and development	10
	9),	strategies:	
		Knowledge, skills, attitudeand	
V.0		commitment of ecotourism service	
		providers	
	V	Ecotourism practices:	15
7.0		The ecotourists (types, and code of ethics)	
		Role of Eco tourism in WTO, UNDP, UNEP,	
		Ministry of Tourism GOI	



A) Internal Assessment (40%) - 40 Marks

Sr. No.	Evaluation Type
1	Class assignments
2	Preparation of presentation, reports, posters etc.
3	Surprise test (Short answer, MCQs etc.)
4	Submission and Viva Voce
5	Group Discussion or Debate

B) External Examination (60%) – 60 Marks Semester End Theory Examination:

60 Marks written examination. These examinations shall be of 2 Hrs

Question No	Question A or B	Marks
Q.1		10
Q.2	1/0	10
Q.3	07	10
Q.4.		10
Q.5		10
Q.6		10



Course Title: Marketing and Digitization in Tourism

Semester VI

		Academic Year 2024-25	.0.
Course		Course/ Unit Title	6 Credits/
Code	Unit	Marketing and Digitization in	90 Hours
		Tourism	
RUVTTM604	I	 Definition, Scope and Importance of Tourism Marketing, Marketing Segmentation Product marketing vs Service Marketing 	15
	II	 Marketing Cycle, Marketing mix, Marketing of Services, Types of Marketing, Promotions, PR, Selling techniques, advertising and branding, TA fairs Role of govt and Private agencies in Marketing 	15
	III	Electronic Marketing - benefits and demeritsTypes of Electronic Marketing	15
	IV	 Evolution of Hospitality Services: Meaning & Nature of Hospitality Features of Hospitality Services, Structure of Accommodation, Industry, Operation of Accommodation Units 	15
m	V	 Trends in Hospitality Industry – Tourism and Hospitality as sister concerns Handling emergency and awkward situations in a hotel 	15
50,		The remaining 15 hours for tutorials	



A) Internal Assessment (40%) - 40 Marks

Sr. No.	Evaluation Type
1	Class assignments
2	Preparation of presentation, reports, posters etc.
3	Surprise test (Short answer, MCQs etc.)
4	Submission and Viva Voce
5	Group Discussion or Debate

B) External Examination (60%) - 60 Marks

Semester End Theory Examination:

- 1. 20 marks for concept-based learning taught in the subject via presentation and viva OR submission and viva voce.
- 2. 40 Marks written examination. These examinations shall be of 2 Hr (for 40 marks)

Question No	Question A or B	Marks
Q.1		8
Q.2		8
Q.3		8
Q4.		8
Q5.		8



Course Title: Entrepreneurship and Start up Management

Semester VI

		Academic Year 2024-25	.0.
Course		Course/ Unit Title	6 Credits/
Code	Unit	Entrepreneurship and Start up 90 Ho	
		Management),
RUVTTM605	I	 Entrepreneur & Entrepreneurship: Definition, concept and need of entrepreneurship development Significance of the growth of entrepreneurship 	
	II	 Ownership structure and organizational framework of small scale enterprises in Tourism Theories of entrepreneurship Influences of Entrepreneurship Development 	15
	III	 Classification of Entrepreneurs Entrepreneurship project development and business plan Business Planning process 	15
	IV	 Managing family enterprises in Tourism industry Venture Development New Trends in Entrepreneurship 	15
Sallili	V	 Promotional agencies for SMEs in India Opportunity Identification Business Plan Feasibility Report Funding options 	15
		The remaining 15 hours for tutorials	



A) Internal Assessment (40%) - 40 Marks

Sr. No.	Evaluation Type
1	Class assignments
2	Preparation of presentation, reports, posters etc.
3	Surprise test (Short answer, MCQs etc.)
4	Submission and Viva Voce
5	Group Discussion or Debate

B) External Examination (60%) - 60 Marks

Semester End Theory Examination:

- 1. 20 marks for concept-based learning taught in the subject via presentation and viva OR submission and viva voce.
- 2. 40 Marks written examination. These examinations shall be of 2 Hr (for 40 marks)

Question No	Question A or B	Marks
Q.1		8
Q.2		8
Q.3		8
Q4.		8
Q5.		8



Course Title: Corporate Analysis and Company Culture

Semester VI

		Academic Year 2024-25	.0
Course		Course/ Unit Title	6 Credits/
Code	Code Unit Corporate Analysis and Company		90 Hours
		Culture	
RUVTTM606	I	Introduction to corporate sectors with special	15
		focus on tourism industry	
	II	Organization of Departments	15
		Evaluate the importance of a Company, its vision,	
		mission, and brand essence and its role	
		Understand the success of businesses	
	III	Communication strategies	15
		Describe productivity and its significance	
		successful business	
		Demonstrate mastery of concepts	
		discussed in class through case studies	
		Evaluate the impact of competition, service,	
		and global expansion	
	IV	Introduction to Time Management	15
		Importance and Need	
	$\langle C C \rangle$	Steps towards better time management	
	V	Interpersonal relationships	15
		Stress and Impacts	
		Skills required at managerial level	
50,		The remaining 15 hours for tutorials	



A) Internal Assessment (40%) - 40 Marks

Sr. No.	Evaluation Type
1	Class assignments
2	Preparation of presentation, reports, posters etc.
3	Surprise test (Short answer, MCQs etc.)
4	Submission and Viva Voce
5	Group Discussion or Debate

B) External Examination (60%) - 60 Marks

Semester End Theory Examination:

- 1. 20 marks for concept-based learning taught in the subject via presentation and viva OR submission and viva voce.
- 2. 40 Marks written examination. These examinations shall be of 2 Hr (for 40 marks)

Question No	Question A or B	Marks
Q.1		8
Q.2		8
Q.3		8
Q4.		8
Q5.		8