

# Rayat Shikshan Sanstha's KARMAVEER BHAURAO PATIL COLLEGE VASHI SECTOR -15, NAVI MUMBAI 400 703

(Empowered Autonomous College) (2023-24)

**GRIEVANCES & ANTI RAGGING CELL** 

# Grievance Redress Cell

#### Scope:

The cell will deal with grievances and ragging complaints received in writing from the students about any of the matters relating to academics, financial and/or other matters. The Cell was constituted to probe into the student difficulties. The Grievance Redress Cell attempts to address genuine problems and complaints of students whatever be the nature of the problem.

#### **Functions:**

- 1. The cases will be attended promptly on receipt of written grievances and ragging complaints from the students
- 2. The cell formally will review all cases and will act accordingly as per the management policy
- 3. The cell will give report to the authority about the cases attended to, and the number of pending cases, if any, which require direction and guidance from the higher authorities.

## Mechanism for Registration of Grievances/Suggestions

1. Availability of online portal on website to register Grievances on college website <a href="https://www.kbpcollegevashi.edu.in/">https://www.kbpcollegevashi.edu.in/</a>

Link for Grievance/Antiragging/ICC

https://docs.google.com/forms/d/1OoojewLwL6TUtyzMNOVP-qJaL2GMIuq1Ry9tTX6oPI0/edit

- 2. Placement of Grievance/ Suggestion Boxes on various floors of Administrative, Library, Canteen Hostel and Main Building.
- 3. All Administrative and Faculty are pro students and note grievances
- 4. Mentor mentee committee has a great role to play
- 5. The students may feel free to put up a grievance in writing or verbal manner to the Principal.

### **Code of Conduct/Discipline for the Students:**

- 1. Each student shall conduct himself/herself, both within and outside the campus of the institute in a manner befitting a student of a prestigious institute. Each student shall show due respect and courtesy to the teachers, administrators, staff of the institute and to the visitors and resident to the institute and good neighborly behavior to fellow student.
- 2. Lack of courtesy and decorum; unbecoming conduct within and outside the institute; will-full damage to institute property, removal of any property belonging to the institute, fellow students or other personal and residents of the institute; disturbing fellow student in their studies; breach of rules and regulations of the institute; adoption of unfair practices in tests, quizzes, assignments or examinations; noisy and unruly behavior shall constitute violation of the code of conduct.
- 3. To be polite and civil and to respect the Principal, the tutors/lecturers and the personnel of the college in general.
- 4. To show self-respect, responsibility and respect for the personality of other students irrespective of gender.
- 5. To respect and appreciate the premises and property of the college.
- 6. Not to provoke or harass in any way their fellow students and in general not to endanger the lives of the bodily integrity of the lecturers or their fellow students with their actions.
- 7. The management and the teaching and administrative personnel of the college embrace all the students with love and affection and in all their actions they are guided by the good interest, the progress and well- being of the college students.
- 8. Ragging, smoking, drinking, chewing of pan, gutkha etc. are strictly prohibited in the college premises.
- 9. Student must wear their identity cards always around their neck and show the same on demand by any faculty/official and security of the institute. Any student found smoking or under the influence of intoxication of alcohol/drugs in the institute is liable to strict disciplinary action which may be up to expulsion from the institute.
- 10. Perfect silence must be maintained during class hours and college functions.
- 11.Loud talking, loitering or congregating, being a source of distraction and annoyance to others is not permitted.
- 12. Use of cell phone during lecture time would entail confiscation of the handset. It would be returned only after payment of a fine of 500 ₹.
- 13. Students will not operate any machinery/ equipment without the permission of the instructor.
- 14. No responsibility will be accepted by the institute for any injury, loss or damage to the personnel articles of student.

- 15. Students shall observe all safety precautions. The institute is not responsible for any accident of whatever natural in the institute, playground and during summer training and industrial training or educational tour/trip.
- 16. Students are prohibited to take part in ragging, political activity or any activity which is detrimental to the dignity of the institute. Any student found violating the rule or bringing disrepute to the institute will be expelled from the institute.
- 17. The students will compensate damage to institute property/furniture caused by neglect or will-full damage. Defacing the walls or in state property will be viewed seriously.
- 18. To observe self- discipline, cleanliness and punctuality.
- 19.**NOTICE BOARD-** All important notices concerning various activities are put on the notice board. Students are required to read the notice board every day. They are also required to note that whenever the college arranges official tours, picnics, 'a no objection certificate' from the parents of the students will be taken and teachers will accompany them. A notice of this effect duly signed by the college authority will also be put up on the notice board. In case the student go for hiking/tours/picnics organized by private groups or unofficially on their own, the college will not bear responsibility for any mishap and the students will go at their own risk.

# Anti-ragging Cell

#### **INCIDENCE OF RAGGING:**

- 1. All powers relating to discipline and disciplinary action are vested in the Principal.
- 2. The Principal may delegate all or such powers as he deems proper to any of the official of the institute. Each member of the staff has authority to forbid disorderly behavior within the institute.
- 3. Without prejudice to the generality of power to enforce discipline under the ordinance, the following shall amount to acts of gross indiscipline:
  - Ragging in any form within premises of the institute, public transport or surrounding of the institute. Please refer to detailed rules regarding prevention of ragging.
  - Physical assault or threat to use physical force against any member of the teaching, non-teaching staff of the institute and against any student within premises of the institute, public transport, surrounding of the institute.
  - o Carrying or threats to use of any weapon.
  - o Any violations of the provisions of the civil rights protection act 1976.
  - Violation of the status, dignity and honor of any student.
  - o Any practice, whether verbal or otherwise, derogatory to women.
  - o Any attempt of bribery or corruption in any manner.

- Willful destruction of the institute property.
- o Creating ill will or intolerance on religious or communal ground.
- 4) Without prejudice to the generality of his powers relating to the maintenance of disciplines and taking such actions in the interest as may deem to him appropriate, the President/ Principal may in the exercise of his powers aforesaid, order or direct.
  - o That any student or students be expelled. OR
  - o That any student or students be, for a stated period, rusticated. OR
  - Not allowed to attend a course or courses of study in a department of the institute for a stated period.
  - Be fined.
  - o Be debarred from giving a departmental examination or university examination.
  - That the result of the student or students concerned, in the examinations in which he/she appeared is withhold or cancelled.
  - That the student be suspended from the institute till completion of pending enquiry.
  - The student who has been found guilty of some major offence may not be recommended by the Antiragging cell for the award of degree even if all academic requirements have been satisfactorily completed
  - The extreme punishment of termination of the academic course of a defaulting student will normally be referred to the president for final decision.
- 5) The institute authorities shall have authority to exercise all such disciplinary powers over students as they may find necessary for proper conduct of the institute.
- 6) Without prejudice to the powers of the president, detailed rules of discipline and proper conduct in class room/ laboratories/institute campus may be supplemented where necessary by principal / heads of the departments. Each student shall be expected to study and follow these rules.

## **Appeal By students**

A defaulting student who is aggrieved with the punishment awarded may prefer an appeal to the chairman of the institute stating the reason as to why the punishment should not be awarded. The governing body shall prescribe the procedure to process such appeal.



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# The Grievances/ ragging cases reported to the CGRC:

1	2018-19	01
2	2019-20	02
3	2020-21	00
4	2021-22	00
5	2022-23	00



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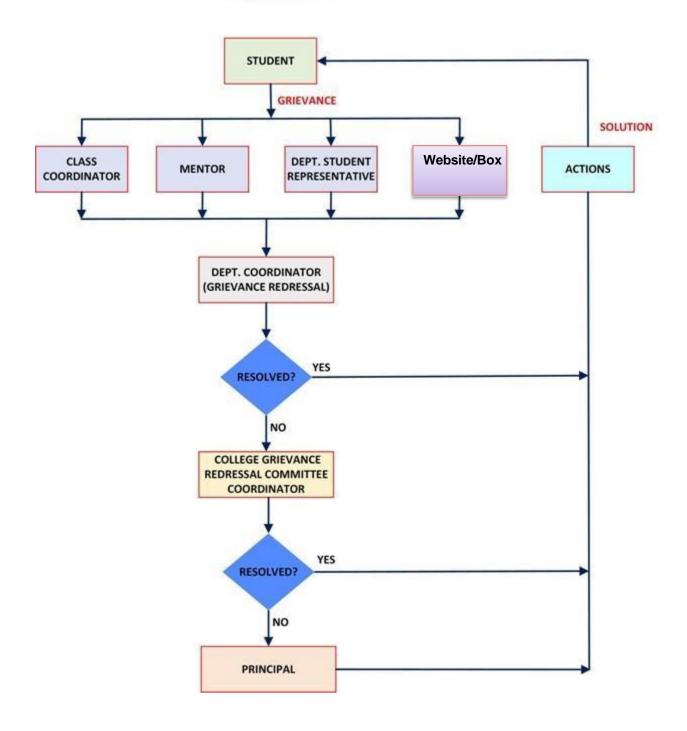
(Autonomous College) (2023-24)

# GRIEVANCE REDRESS CELL MEMBER [Teaching,Non-Teaching&Students]

**Including Anti-ragging** 

Sr.No	Name	Mobile No	Designation
1	Prof .S.S.Nayak		Principal & Chairman
2	Mr.C.D.Bhosale	9221765539	Sr Faculty&College Mgt Mem
3	Mr.S.A.Gharge	9869158538	Sr.Faculty Member Secretary
4	Ms V.Wadkar	9664307992	Faculty( Mgt Appo) Memb.
5	Ms Pranali Late	8454065439	St.Repr.(Undergrad,NCC,Art,)
6	Mr Yash Nagvekar	9619367286	St.Repre.(Postgrad,Meritious)
7	Mr Yadav Ankush	9004999060	Lab Attendant Member (Staff)

# GRIEVANCE REDRESSAL MECHANISM



### The complaint management mechanism is at three levels in the institution

- 1. The departmental level grievances are attended by the concerned class Coordinators, Counselors and Department Heads.
- 2. The student coordinators and staff coordinators of grievance redress cell act as facilitators to communicate and sort out the grievances at the department level.
- 3. Unresolved grievances at the departmental level are referred to the Grievance Redress Cell of the institution.
- 4. A monthly Status Report regarding the number of grievances received, disposed and pending as on the last day of the previous month is being informed to Principal

For any Grievances contact No: 9869158538

**For Online Grievances WEBSITE:** <a href="https://www.kbpcollegevashi.edu.in">https://www.kbpcollegevashi.edu.in</a> Google form

https://docs.google.com/forms/d/1OoojewLwL6TUtyzMNOVPqJaL2GMIuq1Ry9tTX6oPI0/edit

# **Grievance Redress/Ragging Incidence Protocol**

- 1. Registration of grievances/ragging via Google form/submitting in person at CGRC or Department Heads /online registration system.
- 2. Acknowledging the receipt of grievances immediately.
- 3. Forwarding to the Grievance Redress cell.
- 4. Scrutiny of the redress process by reviewing the grievances.
- 5. Call for hearing or Enquiry if the resolution is not satisfactory in a stipulated time.
- 6. Forward to the student counselor if required.
- 7. Final resolution/decision by grievance redress committee.
- 8. Communicating the final decision to both parties.
- 9. Closing of grievance and preparation of report
- 10. Feedback for improving the redress process from time to time.

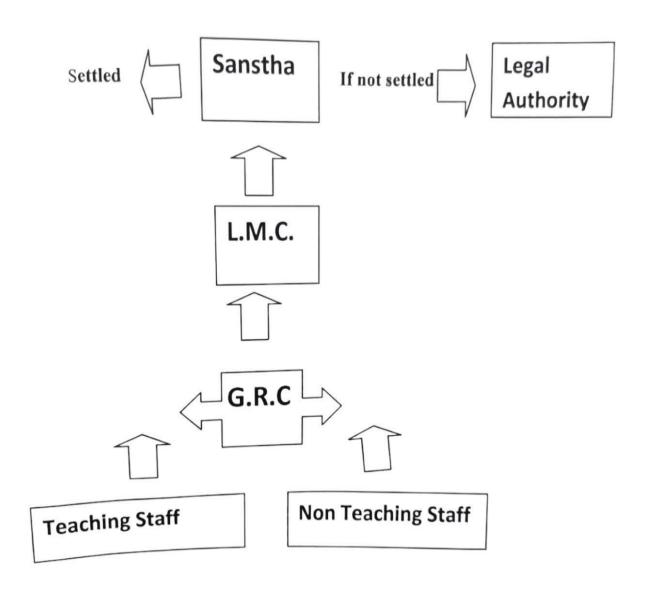


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# **Grievance Redress Cell Mechanism for Settlement of Grievances**

## A) Teaching & Non-Teaching Staff



## **Types of Grievances:**

- A) Teachers & Teachers
- B) Teachers & College
- C) Principal & Sanstha.

Grievances are less from the Teachers due to the following reasons.

- 1. Internal Complaint Committee.
- 2. Women Cell. (Gender issue Cell)
- 3. BUCTU Unit at college level.

Healthy environment in the institution promotes acceptable solutions to differences and as a result there are no grievances brought formally to the Grievance Redress Cell.

Mr.S.A.Gharge Member Secretary CGRC Dr Harsha Goyal Chairman Internal Complaints Cell Dr.S.S.Nayak Chairman CGRC Principal K.B.P College